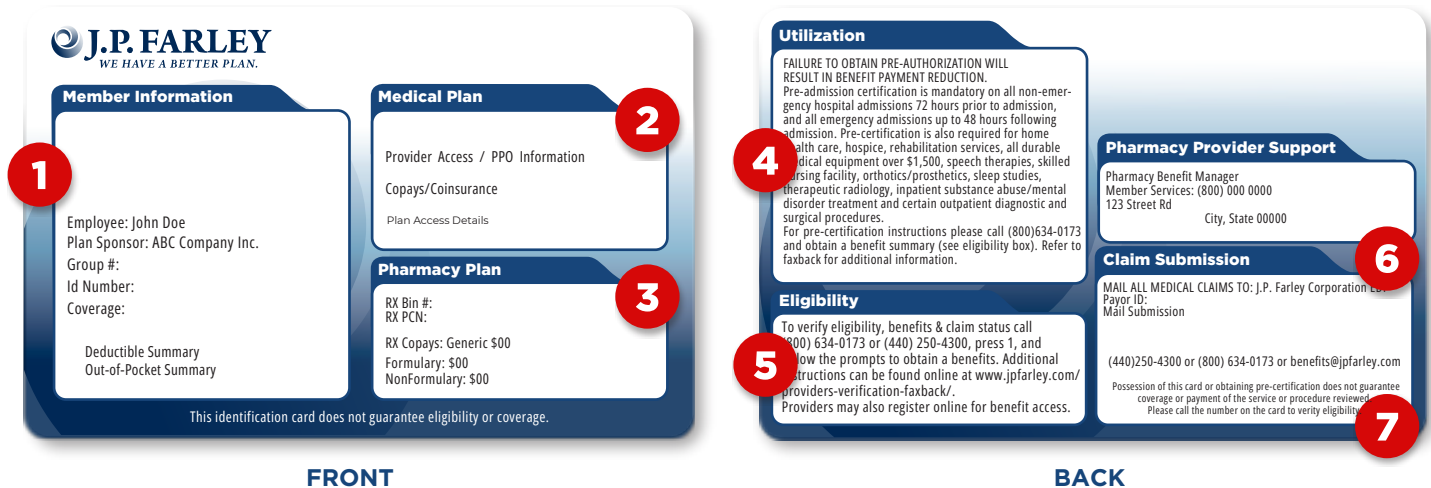


HOW TO READ YOUR ID CARD



FRONT

BACK

- 1 Subscriber and Plan Information**
- 2 Provider Access Information:** Cards outline provider access details and, when appropriate, PPO access details. Providers should refer the Claim Submission box (7) for additional instructions on where to submit claims. Cards that state “This plan provides access to all eligible providers” allow plan members to utilize any provider they choose according to the terms of the plan document.
- 3 Pharmacy Access Information:** Provides plan details to the pharmacy for processing of medications.
- 4 Utilization:** Provides preauthorization/precertification instructions.
- 5 Eligibility Information:** Follow these instructions to obtain information about a member’s eligibility and benefits or check the status of a claim.
- 6 Pharmacy Provider Support:** Provides additional pharmacy benefit manager information to the pharmacy for processing of medications.
- 7 Claim Submission:** The EDI/mailing address will be located here. This box provides claim submission instructions for providers to submit a claim for processing.